MWANI QATAR مواني قطر

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HAMAD PORT

(MWANINA)

PORT COMMUNITY SYSTEM

INTRODUCTION GUIDE

Go
Paperless
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MWANINA

What is MWANINA?

- A platform enabling secure communication and information exchange between public and private port stakeholders.

- Optimizes, manages and automates port and logistics processes.

- Enabling single point submission of data for multiple platforms and functionalities.
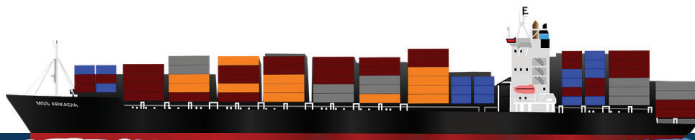
MWANINA Users:

Shipping Line

Cargo Agents

Customs Clearance agents

Trucking Companies

Key advantages

- Improved and automated processes within the port community.

- Ability for various stakeholders to track cargo, services and queries made.

- Eliminating paperwork, reduction of clerical work and administrative tasks.

- Easy, fast, secured and efficient information exchange between port stakeholders.

- Helps to maintain and improve competitiveness among regional and world class ports.

- Will improve the Qatar's ranking in Logistics Performance Index (LPI).
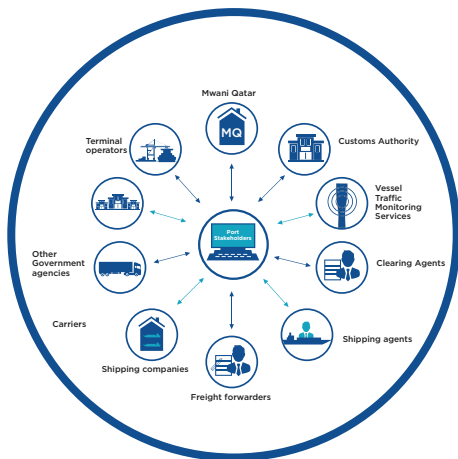
MWANINA services

Vessel booking and vessel departure

Single submission of manifest

Booking of port services upon arrival (ancillary marine services)

Creating E-delivery orders for import cargo & E-receive for export cargo

Online payments

Online truck booking

Cargo tracking

MWANINA benefits

Open platform

User-friendly

Secure and Reliable

Greater Efficiency, Reduced Costs

Saves time and effort

Steps to Register in MWANINA

STEP 1

Fill up "Customs Clearing Agent" (CCA) registration form available in the Mwani Website (click "Forms & Services" under MWANINA)

STEP 2

- Submit the following to the email pcs@mwani.com.qa
- Completed CCA registration form
- Copy of Custom Registration
- Copy of Company Registration & Trade License
- Copy of Company Computer Card

STEP 3

Mwani Qatar verifies the submitted documents and payment of annual fees (as per Mwani Qatar Tariff) for "General" type companies only.

STEP 4

Upon receiving of successful payment, Mwani Qatar will issue User credentials directly to the registered individual emails.

STEP 5

Log in to Mwanina and enjoy one platform services (link of MWANINA available in Mwani website under MWANINA)

User account services

- Access to MWANINA can be managed through MWANINA - User Account Services.

- Organizations that are registered with MWANINA can manage user accounts for their employees as a kind of self-service via MWANINA and indicate what categories of activities these users may perform.

- The ability to create profile for the users is granted to 'Organization Focal Point' users, who are the representatives of the particular organization.

- This 'Focal Point' user has the permission to create new users and manage their access rights for the organization that he/she represents.

- Credentials to access MWANINA will be communicated to the new users upon the activation of the user accounts by MWANINA Helpdesk.

For questions and comments, please contact Helpdesk at :
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Email: pcshelpdesk@mwani.com.qa